



PUBLIC NOTICE

FEDERAL COMMUNICATIONS COMMISSION

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THE FEDERAL COMMUNICATIONS COMMISSION'S REVISED CONSUMER COMPLAINT FORM 475 APPROVED BY THE OFFICE OF MANAGEMENT AND BUDGET (OMB)

On March 10, 2005 the Office of Management and Budget issued a Notice of Action approving the revised Federal Communications Commission Form 475, Consumer Complaint Form. *See* OMB Control No. 3060-0874. The revised Form 475 consolidates and streamlines data requirements making it less time consuming to complete and ensures that consumers have provided the minimum level of information required to process an informal complaint. Revised Form 475 significantly improves the informal complaint process for consumers, common carriers, and Commission staff.

Consumers may access the revised Form 475 over the Internet through the Commission's website at <http://www.fcc.gov/cgb/complaints.html>. Copies of revised Form 475 also may be requested by telephone 1-888-CALL-FCC (1-888-225-5322) voice or 1-888-TELL-FCC (1-888-835-5322) TTY or e-mail (fccinfo@fcc.gov).

For further information, contact Perlesta Hollingsworth of the Consumer & Governmental Affairs Bureau at (202) 418-7383.

To request materials in accessible formats for people with disabilities (Braille, large print, electronic files, audio format), send an e-mail to fcc504@fcc.gov or call the Consumer & Governmental Affairs Bureau at (202) 418-0530 (voice), (202) 418-0432 (TTY). This *Public Notice* is also available in Word and Portable Document Format (PDF) at: www.fcc.gov/cgb/complaints.html.

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